

Response ID ANON-C5F6-7WQQ-4

Submitted to About the Act and Code Review
Submitted on 2024-08-07 11:23:51

Your details

1 What is your name?

Name:

[REDACTED]

2 What is your email address?

Email:

[REDACTED]

3 Are you submitting as an individual, or on behalf of an organisation or group?

I am submitting as an individual

4 How did you hear about this consultation?

Select from the following options:

Through my job

If you selected other, please specify below:

Questions for individuals

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Questions for organisations/groups

1 Name of your organisation or group (if applicable)

Organisation:

2 Type of organisation/group (if applicable)

Organisation - type of organisation/group/ropū :

Please feel free to provide any further detail below:

Share 'one big thing' or upload a file

5 Are you here to tell us your 'one big thing'?

Your one big thing::

Right 5-Right to effective communication

As a qualified NZSL-English interpreter with over 15 years' experience, I propose an edit for Right#5 clause (1), second sentence: "Where necessary, providers must endeavour to provide access to qualified competent interpreters."

My reasons for this:

(1) Using unqualified interpreters, family or friends is dangerous. They are not trained in professional and ethical conduct and may not remain confidential and impartial.

(2) I am aware of many, many experiences of Deaf, NZSL-using consumers, not being provided qualified interpreters in medical settings. Sometimes providers assume written English or relying on consumers ability to lip-read is effective communication. NZSL and English are very different languages with very different grammar, making it hard for a majority of Deaf NZSL-users to decipher full meaning using these methods. Also, many Deaf people can lack understanding in areas that hearing people assume they will have knowledge. This stems from Deaf peoples lack of exposure to language in contrast to hearing people who constantly receive information aurally throughout their day to day lives.

(3) Right #5 impacts all 10 of the Rights. If a person doesn't have effective communication they can't access or understand any of their Rights. I feel Right #5 should be prioritised and become Right#1.

6 Upload a file

File upload:

No file uploaded

Not Answered

Topic 3: Making the Act and the Code work better for tāngata whaikaha | disabled people

3.1 Did we cover the main issues about making the Act and the Code work better for tāngata whaikaha | disabled people?

Please add your response below:

Must include 'qualified' interpreter in Right#5

3.2 What do you think of our suggestions for making the Act and the Code work better for tāngata whaikaha | disabled people, and what impacts could they have?

Please add your response below:

I strongly agree with your suggestions relating to Right#5.

3.3 What other changes, legislative and non-legislative, should we consider for making the Act and the Code work better for tāngata whaikaha | disabled people?

Please add your response below:

Enforce hospitals to use a robust effective system for booking qualified interpreters in the first instance. Currently a lot of hospitals don't have a single system in place that covers all departments, instead they use an ad hoc approach resulting in unknowledgeable staff booking unqualified interpreters or, often no interpreter being booked.

Publishing and data protection

May we publish your submission?

Yes, but please remove my name/my organisation

Please note any part(s) of your submission you do not want published::

Reasons to withhold parts of your submission

Yes, I would like HDC to consider withholding parts of my submission from responses to OIA requests.:

No

I think these parts of my submission should be withheld, for these reasons: :

If needed, can we to contact you to follow up for more detail on your submission?

No, do not contact me

Would you like to receive updates about the review?

I'd like to receive updates about the review