

Submitted to About the Act and Code Review
Submitted on 2024-07-29 12:10:10

Your details

1 What is your name?

Name:

[Redacted]

2 What is your email address?

Email:

[Redacted]

3 Are you submitting as an individual, or on behalf of an organisation or group?

I am submitting as an individual

4 How did you hear about this consultation?

Select from the following options:

Through my job

If you selected other, please specify below:

Questions for individuals

[Redacted]

Questions for organisations/groups

1 Name of your organisation or group (if applicable)

Organisation:

2 Type of organisation/group (if applicable)

Organisation - type of organisation/group/ropū :

Please feel free to provide any further detail below:

Share 'one big thing' or upload a file

5 Are you here to tell us your 'one big thing'?

Your one big thing::

6 Upload a file

File upload:
No file uploaded

Not Answered

Topic 1: Supporting better and equitable complaint resolution

1.1 Did we cover the main issues about supporting better and equitable complaints resolution?

Please add your response below:

Yes. I would like to also speak to speedy resolution for both the consumer complaining to reduce ongoing stress and harm. This also applies to the person who has had a complaint laid against them. Speedy resolution is crucial to this process for all parties involved.

1.2 What do you think of our suggestions for supporting better and equitable complaint resolution, and what impacts could they have?

Please add your response below:

I agree these are necessary and needed to offer supports.
The change of language for A - purpose statement is great if this can be followed up with people being the main focus.
B - This is so key and great it is being addressed.
C - The wording change to autonomy is a good one.
D - great gender inclusive language will be included.
E - Protection is so key.
F - Clear and simple is good!

These changes empower people, acknowledge differences and equity.

1.3 What other changes, both legislative and non-legislative, should we consider for supporting better and equitable complaint resolution?

1.3 changes - supporting better and equitable complaint resolution:

A focus on speed resolution with timelines outlined for all parties.

Topic 2: Making the Act and the Code more effective for, and responsive to, the needs of Māori

2.1 Did we cover the main issues about making the Act and Code more effective for, and responsive to, the needs of Māori?

Please add your response below:

Have you consulted with local Maori communities on this and what they would like prior to making these changes?
These additions sound great and a positive move thus far.

2.2 What do you think about our suggestions for making the Act and the Code effective for, and responsive to, the needs of Māori, and what impacts could they have?

Please add your response below:

Great it will be translated into Te Reo Maori.
I agree - workforce training will be crucial for this alongside legislative protections. And as stated - relationships with iwi and Maori organisations.
There needs to be reference to te Tiriti in the Act in keeping with Pae Ora Act.

2.3 What other changes, both legislative and non-legislative, should we consider for making the Act and the Code effective for, and responsive to, the needs of Māori?

Please add your response below:

Nil I can think of.

Topic 3: Making the Act and the Code work better for tāngata whaikaha | disabled people

3.1 Did we cover the main issues about making the Act and the Code work better for tāngata whaikaha | disabled people?

Please add your response below:

Great to read you are talking with tangata whaikaha and also doing thematic analysis of lived experiences.

3.2 What do you think of our suggestions for making the Act and the Code work better for tāngata whaikaha | disabled people, and what impacts could they have?

Please add your response below:

These changes sound thorough and well thought out to best offer supports for tangat whaikaha. Impacts could hopefully mean better support, more voices heard and more robust processes.

3.3 What other changes, legislative and non-legislative, should we consider for making the Act and the Code work better for tāngata whaikaha | disabled people?

Please add your response below:

Nil additions.

Topic 4: Considering options for a right of appeal of HDC decisions

4.1 Have we covered the main issues about considering options for a right of appeal of HDC decisions?

Please add your response below:

I think so.

4.2 What do you think about our suggestions for considering options for a right of appeal of HDC decisions, and what impact could they have?

Please add your response below:

I think it would be good to review processes for challenging HDC decisions, but agree that provision to prevent endless cycle of appeals would also need to be prevented.

I am unsure lowering the threshold to access to HRRT. If this pushes out time from the current 6mths approx resolution, then a new issue would be introduced.

4.3 What other options for a right of appeal of HDC decisions, both legislative and non-legislative, should we consider?

Please add your response below:

Nil I can think of

Topic 5: Minor and technical improvements

5.1 What do you think about the issues and our suggestions for minor and technical improvements, and what impacts could they have?

Please add your response below:

5.2 What other minor and technical improvements, both legislative and non-legislative, should we consider?

Please add your response below:

5.3 What are your main concerns about advancing technology and its impact on the rights of people accessing health and disability services?

Please add your response below:

5.4 What changes, both legislative and non-legislative, should we consider to respond to advancing technology?

Please add your response below:

Publishing and data protection

May we publish your submission?

Yes, but please remove my name/my organisation

Please note any part(s) of your submission you do not want published::

Reasons to withhold parts of your submission

Yes, I would like HDC to consider withholding parts of my submission from responses to OIA requests.:

No

I think these parts of my submission should be withheld, for these reasons: :

If needed, can we to contact you to follow up for more detail on your submission?

Yes, you can contact me

Would you like to receive updates about the review?

I'd like to receive updates about the review, I'd like to receive updates from the HDC about this and other mahi