

Submitted to About the Act and Code Review  
Submitted on 2024-05-16 10:35:02

Your details

1 What is your name?

Name:  
Franziska Marshall

2 What is your email address?

Email:  
[REDACTED]

3 Are you submitting as an individual, or on behalf of an organisation or group?

I am submitting as an individual

4 How did you hear about this consultation?

Select from the following options:  
Word of mouth

If you selected other, please specify below:

Questions for individuals

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Share 'one big thing' or upload a file

5 Are you here to tell us your 'one big thing'?

Your one big thing::

I would like to see the Code changed to include a Non Retaliation clause. I had a severely disabled son and have seen first hand retaliation inflicted on parents who speak up to voice concerns about the care of their disabled children are receiving.

I feel it is a very important clause that needs to be included in the Code.

6 Upload a file

File upload:  
No file uploaded

Not Answered

## Topic 1: Supporting better and equitable complaint resolution

1.1 Did we cover the main issues about supporting better and equitable complaints resolution?

Please add your response below:

1.2 What do you think of our suggestions for supporting better and equitable complaint resolution, and what impacts could they have?

Please add your response below:

I would like to see the Code changed to include a Non Retaliation clause. I had a severely disabled son and have seen first hand retaliation inflicted on parents who speak up to voice concerns about the care of their disabled children are receiving.

I feel it is a very important clause that needs to be included in the Code.

1.3 What other changes, both legislative and non-legislative, should we consider for supporting better and equitable complaint resolution?

1.3 changes - supporting better and equitable complaint resolution:

## Publishing and data protection

May we publish your submission?

Yes, you may publish my submission

Please note any part(s) of your submission you do not want published::

Reasons to withhold parts of your submission

Yes, I would like HDC to consider withholding parts of my submission from responses to OIA requests.:

No

I think these parts of my submission should be withheld, for these reasons: :

If needed, can we to contact you to follow up for more detail on your submission?

Yes, you can contact me

Would you like to receive updates about the review?

I'd like to receive updates about the review